

Warranty

Healthcare Seating Lifetime Limited Warranty

healthHcentric warrants its products to be free from defects in materials and workmanship for the lifetime of their use. This warranty is applicable to products in use by their original purchaser. This warranty does not apply to components and materials not manufactured by healthHcentric: these are subject to the specific warranties of their manufacturers (if any). Repairs or replacement of any defect covered under this warranty by healthHcentric will be made, at our option and method, at no charge to the original purchaser. healthHcentric's judgment is final and binding with respect to the nature or cause of defects or damage, and the necessity or manner or repair or replacement.

Exceptions

This warranty does not apply to defects or damages resulting from:

- Normal wear and tear occurring with the use of the product
- Negligence, misuse, excessive use, alteration, improper cleaning or repair
- Substitution or use of incorrect or unauthorized components or material
- Handling or installation that is incorrect, or that causes damage or defect
- Damage incurred by a freight carrier other than healthHcentric
- Wearing of finishes and fabrics, and normal variations in materials (including dye lot variations)
- Properties of natural materials, including wood and leather
- Exposure to environments with uncontrolled temperature and humidity (products must be transported, stored and used in climate-controlled conditions)

Warranty Claims

healthHcentric will repair or replace any product or materials, covered by this warranty, found to be defective or inferior within the warranted period. This warranty includes the cost of labour and shipping. Claims are to be made directly to healthHcentric or to the authorized dealer from whom the chairs were purchased. Product or materials for which a claim has been made, must be made available for inspection by an authorized healthHcentric representative.

Limit of Warranty

These manufacturer's warranties shall be valid only during the term of these warranties; and while the products herein warranted are in the possession of the original purchaser. The original purchaser shall mean the party which first purchased the products for its own use whether from healthHcentric or an authorized healthHcentric dealer.

LIMITED LIFETIME WARRANTY

- Original purchaser.
- Defects and functional failure of materials.

10 YEARS (includes labour costs)

Aloe

- Sleeper Club Chairs (30") 750 lbs.

Stools, Sit Stands, Laboratory and Ergonomic Taks Chairs

- Mechanisms, arms and foam

Stackable and Guest Seating

- Frame, arms and foam

Upholstery

- IC Plus™: cracking, punctures and tears and use of Rescue, Virox 5, Cavicide, Wex-Cide and bleach cleaning agents when used in accordance with the cleaning agents' labeled instructions.

5 YEARS (includes labour costs)

- Hand Hygiene Utility Shelf
- upCentric Mobile Workstation
- Frixion™, Leather, Vinyl and PVC-free upholsteries: against use of cleaning agents when used in accordance with the upholstery manufacturers' and cleaning agents' labeled instructions.